



TATAPOWER-DDL

TATA POWER DELHI DISTRIBUTION LIMITED

A Tata Power and Delhi Government Joint Venture
NDPL House, Hudson Lines, Kingsway Camp, Delhi - 110 009
www.tatapower-ddl.com

PUBLIC NOTICE - ALL CONSUMERS OF DISTRICT CIVIL LINE OF TPDDL

SPECIAL DRIVE FOR SUMMARY DISPOSAL OF GRIEVANCES

The Hon'ble Consumer Grievance Redressal Forum ["**CGRF**"] of Tata Power Delhi Distribution Limited ["**TPDDL**"] established u/s 42(5) of Electricity Act 2003 is presently functioning at Sub-station Building, Police Colony, Model Town-II, Delhi-9 in terms of Delhi Electricity Regulatory Commission (Guidelines for establishment of Forum for redressal of grievances of the consumers and Ombudsman) Regulations 2003 and is engaged in large scale resolution of grievances of TPDDL consumers. Hon'ble CGRF has, with the object of advancing consumer interest and for further reaching out to such consumers who have any grievance in relation to their electricity connections, decided to hold Mobile Court for the consumers of District Civil Line.

Any aggrieved consumer/ representative may take up his complaint/grievance before the Mobile Court on 12.04.2013 at District Office Civil Line, located at TPDDL District Office Building, Hudson Line, Civil Line, Delhi-110 009 during 11:00 hrs to 15:00hrs.

It may be noted that cases of misuse / theft of electricity will not be taken up at such hearing.

All grievances shall be entertained on First Come First Serve basis and TPDDL official will also be present to assist the proceedings. Any one intending to participate in such a hearing may contact Mr. Varun Mathur, Customer Relation Officer ["**CRO**"] at 66112355 for any query and attend the hearing along with all relevant details /documents including electricity bill etc. at the District Office, Civil Line.